



# RETURNS FORM

NAME:	
ORDER NUMBER:	
CONTACT NUMBER:	
DATE OF RETURN:	

RETURN QTY	RETURNED ITEM/CODE	RETURN REASON	TICK FOR EXCHANGE	TICK FOR REFUND

ADDITIONAL COMMENTS (e.g. if exchanging, new size required)	RETURNS ADDRESS
	MK RACEWEAR C/O ROLES BRODERICK 4 HIGH STREET CHOBHAM SURREY GU24 8AA

## RETURNS INFORMATION

### EXCHANGE

We can happily exchange items for alternative colours or sizes. The easiest way to do this is to place a new order for the replacement items, we will then refund the original item when we receive it. Alternatively, send the original item to us, we can then send out the replacement but please note that as per the delivery/returns policy you would be liable for the shipping costs for us to send out the replacement item.

### REFUND

If you would prefer a refund, you will need to send the items back to us before any refund is processed. Refunds will be made against the original payment method. For card payments this can sometimes take up to 7 working days to show on your statement.

### RETURNING YOUR ITEM

Please complete the form in full as this will ensure a faster turnaround.

Please ensure that all items are returned in the original condition (i.e. tags still on) and in the original packaging, along with any accessories. Items that have been washed and become faulty after the purchase are not refundable.

It is recommended that you return items to us by recorded delivery as there is an electronic track and trace available. We do not provide free returns for unsuitable or incorrect sized items as per our terms on the website.

Once we have received your return it will be processed and a confirmation email sent.

For the return of faulty items, we may have to send them to the manufacturers to be assessed as per our agreement with them. Once cleared by them, we will exchange for a new item or refund you the full cost including delivery charges, please email your postage receipt to us. Retain the proof of posting until you receive a replacement or refund.

If you have any questions, please contact us on 07802474019 or email [info@mkracewear.co.uk](mailto:info@mkracewear.co.uk)