

Return Form

Order ID:	
Name:	
Contact No:	

Date of Return:	
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Return Qty	Item Code	Reason for Return (circle appropriate letter)			
		A	B	C	D
		A	B	C	D
		A	B	C	D
		A	B	C	D
		A	B	C	D

Key Code for return items
A - Unwanted, refund required
B - Wrong Size*
C - Faulty**
D - Other

Add Comments here

* If require new size, please state in the comments area

** If faulty, please explain the issue you have experienced

Refund/Exchange Instructions

- 1) Enter the quantity you are returning against the relevant order line on the Returns Note.
- 2) On the same order line, circle a return reason letter code from those listed

EXCHANGE: We can happily exchange items for alternate size/colours, although as per the delivery/returns policy, you would be liable for the shipping costs, for us to send out the replacement item.

REFUND: If you would prefer a refund, you will need to send the item(s) back to us before any refund is processed.

Please select the return code for the reason why you are returning the item(s). It is recommended that you return parcels to us by recorded delivery, as there is an electronic track & trace available. We do not provide free returns for unsuitable items or incorrect size items(as per our terms on the website).

Items that have been washed and become faulty after the purchase are not refundable.

Once we have received the parcel, your return will be processed, and you should expect your refund within 5-7 working days depending on payment method. (this time may increase during busy periods).

A confirmation e-mail will be sent once your return has been refunded.

For the returned faulty items, as per our arrangement with the manufactures, we may have to send them to be assessed, and once cleared by them, we will exchange for a new item, or refund you the full cost including delivery charges, please send your postage receipt with item(s) back to us. Retain the proof of posting until you receive a refund.

If you have any further queries, please do not hesitate to contact us

NOTE: Returns are only accepted when returned with this form. For **Full T&C's** regarding returns and delivery costs are found **on our website**

RETURNS ADDRESS

MK RACEWEAR , c/o ROLES BRODERICK,
4 HIGH STREET, CHOBHAM, SURREY
GU24 8AA